



Oconee County Connections Employee Newsletter

Volume 5, No. 5

May 2023



Deadline to Complete Wellness Points Is May 31

All Wellness Points must be completed by May 31 in order to receive the discounted rate starting July 1, 2023.

If you need additional points, self-study classes are available! Contact Sandy Broyles for more info at 706-475-5629 or sandra.broyles@piedmont.org.

Biometrics Screenings

Biometrics screenings will take place from 8:30 a.m. to 12:15 p.m. on the following dates:

- June 14th – Courthouse
- June 15th – OVP
- June 20th - Annex

Look for an email with sign up info soon!



Welcome!

We want to extend a warm welcome to our newest colleagues - we are so glad you have joined us!

Jail

Noah Webb

Public Works

Caleb Howe

Parks & Recreation

Lou Hearn

Roads

Mark Barber

Property Appraisal

Wayne Patrick



Spring Cookout

Thanks to everyone who came out to the Spring Employee Cookout and a special thanks to our grill masters Justin and John, our Board of Commissioners for lending a hand, and to Human Resources and County Clerk staff who worked so hard to make this a fantastic event!



Notes from IT

Composing an Effective Help Desk Request

The Help Desk is dedicated to assisting you in your daily tasks. From issues with report printing and computer login troubles to difficulties connecting your laptop to a projector – we are readily available to provide support.

Consider these suggestions to expedite the assistance we provide to you.

Write a Descriptive Summary

Use wording in the subject field of your email that states what the specific problem is and what you are seeing.

Examples of descriptive summaries:

- Cannot log in to the computer. Says the account is locked.
- Speakers are not working in the courtroom.
- The phone is not working in the front lobby.
- I cannot access Justin's calendar today. It worked yesterday.
- Website X is loading very slowly. Others seem to be working.

Put Details In The Email Body

In the body of the email include all pertinent information related to the issue, such as the room where it is happening, the specific computer, printer, desk, projector, etc., and the time of the occurrence. Providing any relevant details you are aware of will enable our team to address the problem more efficiently.

Try to include:

- What you were doing when the problem happened?
- When was the last time this worked (if ever)?
- Does this happen every time you do X?
- When did you first notice this?
- What was supposed to happen, but didn't?

It's a good idea to include your contact information such as your email or phone number so we can reach you. Having the information ready makes it easier for the help desk team to contact you.

Following Up On A Ticket

"My ticket has been open for three days and no one has contacted me yet."

Often times we try to contact the ticket creator by email or voicemail and wait to hear back about a clarification. A good way to follow up on your ticket is to email us with the ticket number. Creating a new help desk ticket requesting an update to another help desk ticket will take extra time for the team member to look up the information.

Employee Birthdays

Happy Birthday to everyone in the Oconee County Government Family celebrating a birthday this month! You have our best wishes for a wonderful day, and we hope it's the start of a fantastic year!

Tim Dutton	05/01
Zac Eaton	05/01
Russ Henson	05/02
Daniel Tamburo	05/02
Jess Burnley	05/03
Jill Faulkner	05/04
Jenna Pulliam	05/04
Jeremy Register	05/04
Tiffany Norton	05/05
Mark Manning	05/06
Teresa Ebel	05/07
Joshua Morgan	05/07
Nhi Hylton	05/08
Scotty Bodie	05/11
Lou Hearn	05/12
Teresa Wallace	05/14
Gaby Bryan	05/15
Baer Schiffer	05/15
Hunter Fouche	05/17
Daniel Ramirez	05/17
Nico Carter	05/19
Joshua Johnson	05/19
Lisa Lott	05/19
Kyliegh Carrera	05/20
Kyle Davis	05/22
Dean Sutton	05/25
Stephen Tedder	05/25
Matt Towe	05/25
Daniel Queen	05/26
Cliff Threadgill	05/26
Beth Armstrong	05/27
Kyle Stephens	05/27
Pat Goolsby	05/28
Starr Wright	05/29
Justin Dunaway	05/30
Danial White	05/31



Employment Anniversaries

Congratulations to everyone on our team celebrating another year of service to the residents of Oconee County! Thank you for making our organization an outstanding place to work and for your dedication to our community! We appreciate all that you do!

Animal Services

Tammi Gardino 05/03/2022

Clerk of Courts

Michelle Coker 05/17/2004
Cassie Swisher 05/07/2018

Civic Center

Starr Wright 05/31/2011

County Clerk

Holly Stephenson 05/24/2021

Elections

Hunter Fouche 05/22/2018

Facilities

Josh Cartey 05/02/2022

Finance

Melissa Braswell 05/30/2017
Kari Giddens 05/31/2022

Jail

David Gueth 05/31/2004

Law Enforcement

Matthew Wainwright 05/06/2019

Parks & Recreation

Stephen Richwine 05/23/2016
Zach Churchill 05/06/2019
Andrew Bishop 05/17/2021
Dillon Deal 05/10/2022
Clint Kitchens 05/12/2022

Public Safety

John Ogle 05/21/2012

Public Works

Teresa Ebel 05/21/2012

Water Resources

Joshua Johnson 05/31/2022

Oconee Connections Employee Newsletter is published monthly by the Office of Communications. We want to hear from you! Please e-mail us with your department news, as well as employee announcements of births, engagements, weddings, and retirements. Please submit news items to dbaggett@oconee.ga.us by the 15th of the month prior to publication for inclusion in the newsletter. The Office of Communications reserves the right to edit all submissions for clarity and length.